

Barometer of urban logistics in lockdown #1

March 26 - April 3, 2020

Chaire
LOGISTICS
CITY

VILLE DE
PARIS



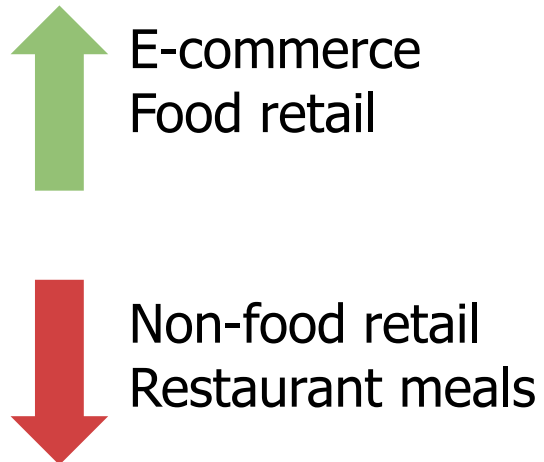
Photo credit L. Dablanç

- The **Logistics City** chair (<https://www.lvmt.fr/en/chaieres/logistics-city-sogaris/>) of the University Gustave Eiffel has launched, with the support of the City of Paris, an initiative to increase knowledge and awareness of the situation of the urban logistics sector in times of lockdown
- A panel of companies and platforms operating in Paris and the Ile-de-France region was selected to be interviewed daily through a short and anonymous survey
- A second survey, conducted on a weekly basis, polls professional transport organisations

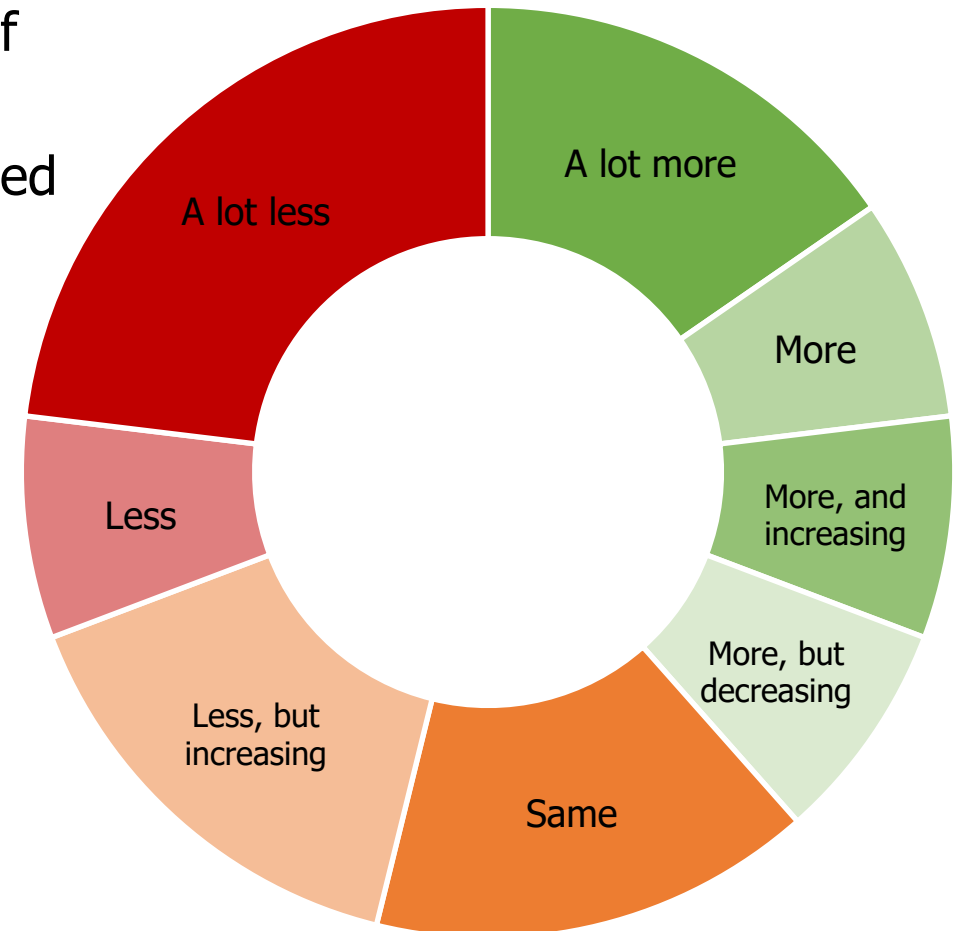
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Change in delivery volumes in the Ile-de-France region

- Large differences among companies: both « declines of 60% » and more; and large increases
- Highly dependent on the sector / type of goods delivered

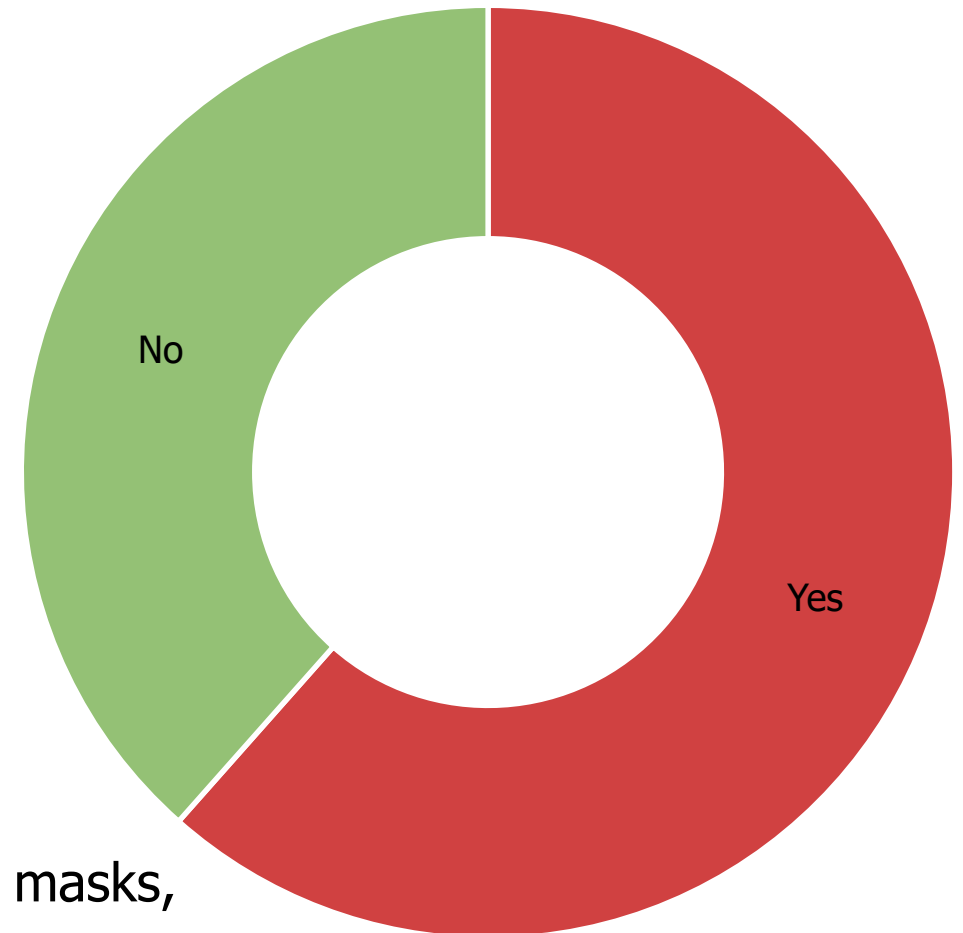


« Supermarket
stocks have been
replenished, so
delivery levels tend
to go down »



Difficulties in obtaining/providing sanitary equipment?

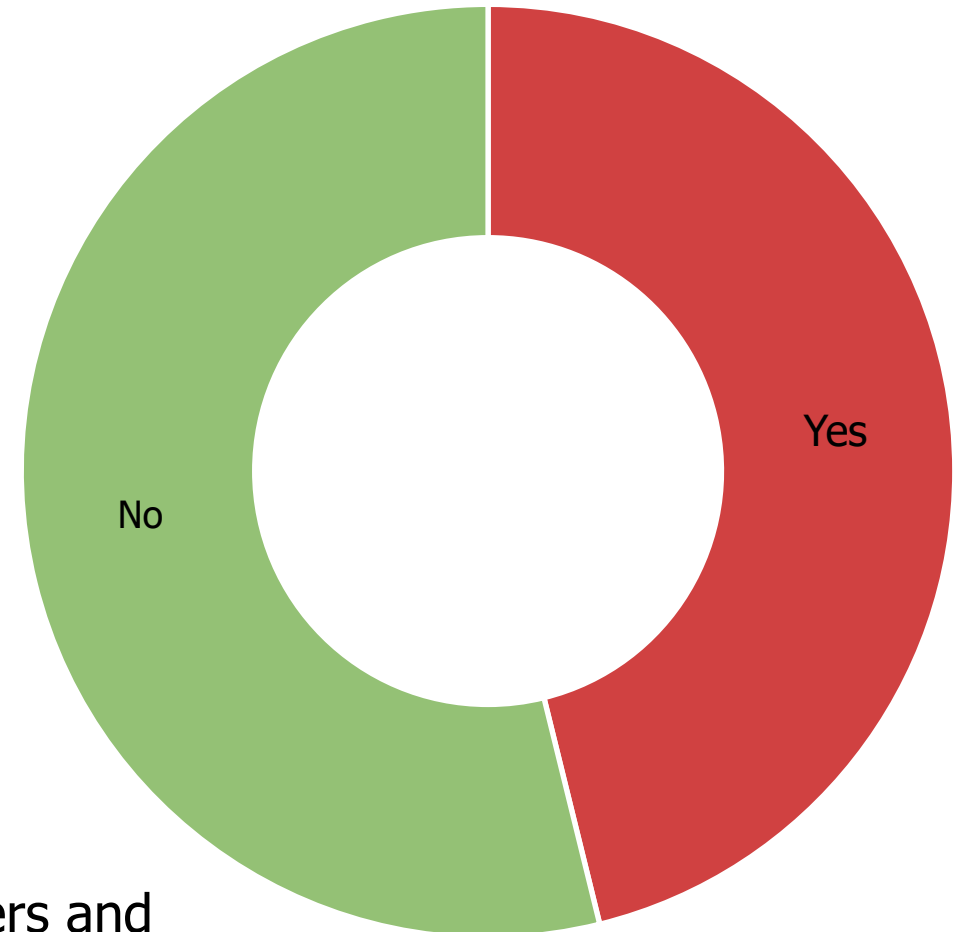
- The vast majority of companies has difficulties
- Administrative instructions are not always clear (masks)
- Evolution over the seven days: improvement of the situation



Regarding « yes » : notably masks, also gloves, gels, wipes, etc.

Difficulties in managing/recruiting enough staff?

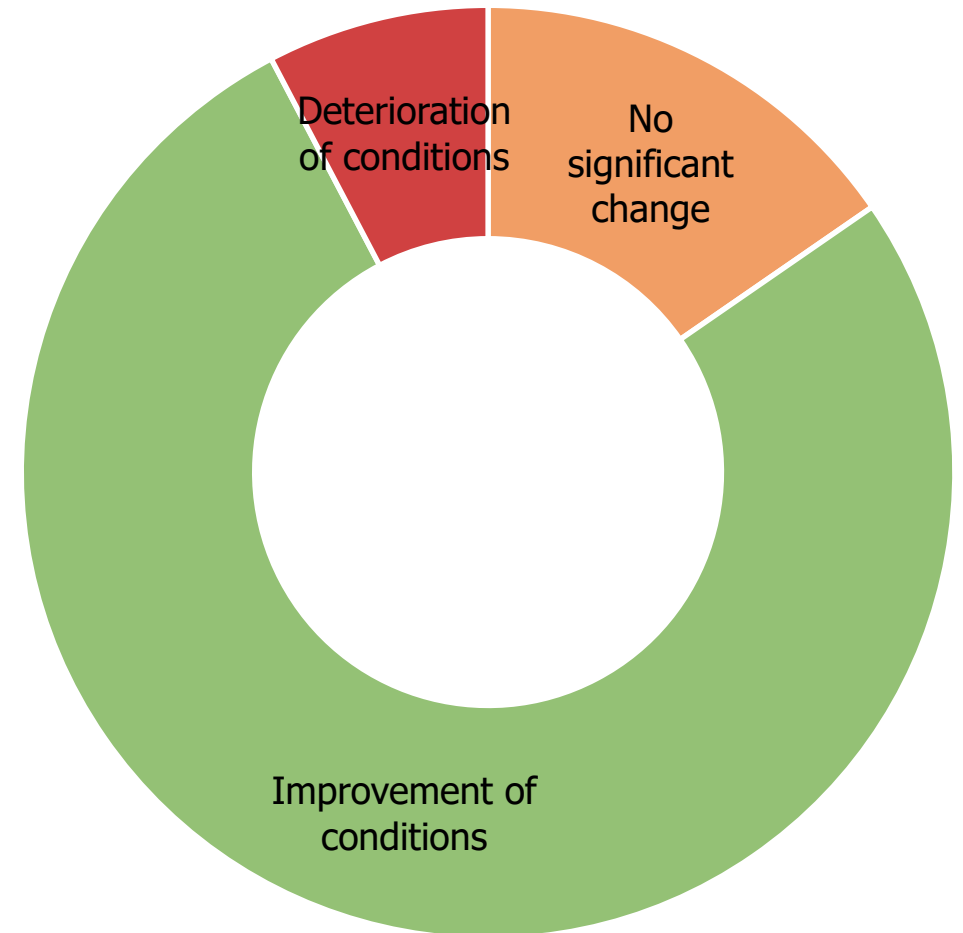
- Some companies are experiencing difficulties (more in the case of large groups and digital platforms), not necessarily linked to the evolution of business volumes
- Evolution over the seven days: « staff absenteeism »



Regarding « yes »: all types of profiles are missing: employees, temporary workers and subcontractors, or gig delivery workers for digital platforms

Difficulties with traffic, parking, access or traffic regulations?

- « Super smooth circulation »
- Regulation goes along well for the moment
- Two problems were expressed:
 - With regard to the supply of public transport
 - Verbalisations despite attestation



Challenges, solutions, innovations (open question)



New activities or ways of working :

- Opening of services to private individuals
- Meal deliveries to care facilities (hospitals, homeless shelters)
- Signature by the courier
- Explosion of B2C delivery points

Main challenges :

- Contactless deliveries, sufficiently secure and respected by customers
- Business continuity
- Promote the importance of the sector in the eyes of the public, public officials, the media, etc.

Feedback from the professional transport logistics organisations FNTR, OTRE, SNTL and TLF



- Regarding activity levels: large differences between members of different organisations and differences between the organisations themselves
- All the organisations now report a sharp drop in business volumes (deliveries and collections) among their members in the Ile-de-France region
- Confirmations:
 - Important changes in delivery activities: « contactless deliveries », « redirection from restaurants to food retail »
 - Difficulties in obtaining/providing sanitary equipment
 - Difficulties in managing/recruiting sufficient staff, especially employees and temporary workers
- Trend identified over the seven days: « upstream problems in logistics warehouses », « reception conditions in warehouses »